



EUROPEAN FOOD BANKS FEDERATION ANNUAL REPORT 2020



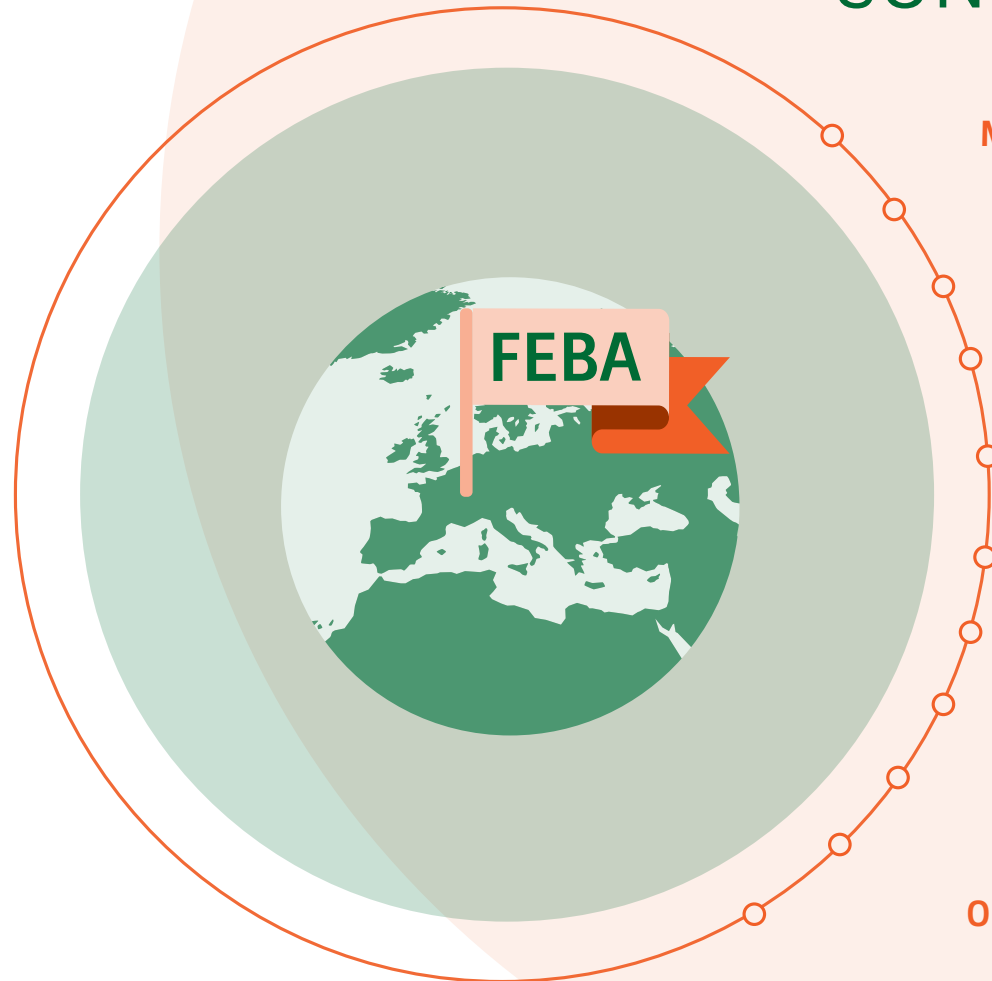
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MESSAGE FROM THE PRESIDENT



Humans should not be compelled to economic, social and political practices and theories, but it is economic, social and political practices and theories that must be ordained to humans.

There are two words that sum up the essence of our action: solidarity and fairness. Solidarity between Food Bank and charities, solidarity between Food Bank and agri-food business, solidarity between Food Bank and donors, solidarity between Food Bank and public authorities, solidarity between Food Bank and farmers, solidarity between Food Banks, solidarity between charities and the poorest in our society and people affected by the COVID-19 crisis. In this already long and yet incomplete list, two words come back in the form of a refrain: solidarity and Food Bank... They force us to reflect on the political meaning of solidarity and to proclaim the values that must be maintained in a world increasingly hungry for money and power.

Fairness or equity. But what exactly is equity or equality of opportunity - which is pretty much the same thing? Equity is about giving justice to equality.

In the Food Banks' situation and for the public we are called upon to serve, we must strive to be fair and to give 'the same chance to everyone'. This is not to say that we should give the same thing to everyone, but that at the end of our actions we have the most measurably possible certainty that each helped person has had a similar access to what is available.

The current problem amplified by the pandemic and its social victims expresses the whole human and humanitarian dimensions of the countless issues that have long been debated in Europe. Here we are again between the human and the humanitarian. Civil society is moved by the plight of others, while the new poor, weakened by the health crisis, is increasingly knocking on the doors of the charities and other aid organizations.

Meanwhile, lawyers, politicians and administrations are mobilizing their conception on what is 'human'. Humans should not be compelled to economic, social and political practices and theories, but it is economic, social and political practices and theories that must be ordained to humans.

Solidarity and equity must not be drowned in irrational emotion, nor should they allow themselves to be led by electoral calculations, societal utopias or administrative cancers: they must be both generous and reasoned.

In practical terms, these two fundamental values, solidarity and fairness, must be exercised free from calculations, taking into account as much as possible the moral and material parameters of our organization, taking into account the inevitable constraints that define the scope of the action of each individual Food Bank.

It is our duty, Food Banks leaders, at all levels, to show the differences between institutional solidarity and human solidarity, between an egalitarian conception and a fair conception of social assistance - which cannot accommodate cross-cutting solutions such as generalized meal vouchers - if we are to participate in the moralization of local, national or European political decisions on solidarity.

We owe it as a Food Bank to send back-to-back instinctive solidarity, the one that unreasonably promotes feelings of pity, and institutional solidarity, too rational to be truly concerned.

These few words about solidarity and equity will resonate differently depending on your association with the charity world, the business, the institutional or the political world, but my sincere wish is that they awaken the importance of reflecting on what we are doing and contributing to the advancement of the fight against food insecurity and food wastage hence, to the moralization of our society.

**JACQUES VANDENSCHRIK
FEBA PRESIDENT**



**WATCH THE
PRESIDENT'S
MESSAGE**

OUR MISSION

To contribute to the reduction of food insecurity in Europe, through the prevention of food waste and and the call for solidarity, by supporting and developing Food Banks in countries where they are most needed.

OUR ACTIVITIES



- Awareness-raising on poverty, malnutrition, food waste and food banking, and advocacy for the maintenance of the Fund for European Aid to the most Deprived, lifting obstacles to food donation for social purposes, and for the promotion of circular economy.
- Strengthening the network by facilitating knowledge exchange, disseminating innovative best practices, expanding the reach of global partnerships to more countries, and assuring compliance to the FEBA Charter.
- Developing Food Banks through coaching, facilitating food and fund sourcing, and fostering the creation of new Food Banks.



OUR VALUES

Food Banks depend on **DONATION** and **SHARING** of food. Food Banks operations are deployed on four main activities.

01 SUPPLY

Food Banks' principal aim is to prevent food waste and food insecurity. The "supply" is secured, in the strict respect of the hygiene requirements by recovering surplus food and/or donations from the following sectors:

- Agriculture
- Food processing and manufacturing and distribution
- Hospitality (Hotels – Restaurants – Canteens)

Although the recovered food might no longer be for sale, it must still be safe for consumption at all stages along the supply chain. In addition to surplus food, Food Banks can also receive food from:

- Public participation through special collections in supermarkets, schools, etc.
- International, EU and/or national food aid programmes.

In principle, the food supplies must be **FREE** of charge to the Food Bank.

02 DISTRIBUTION

Food Banks are non-profit organizations, and their operating model may vary from country to country. They are at the service of independent charities combatting food insecurity or they incorporate such charities in their own organization. They organize food distributions through their network of local charities, groups or communities or directly to final beneficiaries, where needed. As such Food Banks represent a bridge between surplus food and supporting individuals in need.

Should Food Banks supply a network of independent charities, an agreement for the purpose of food donation to charities is entered into by each

Food Bank and the charitable organizations members of its distribution network. Food Banks may not be able to satisfy the total needs of charitable organizations in terms of food supply.

Food aid is made available to people in need by charities for example in the form of:

- meals in "welfare/social restaurants",
- meals known as "soup kitchens" at defined distribution centers,
- food parcels.



03 OPERATIONS

Food Banks refuse the primacy of money: their action is based on their willingness to promote active and responsible solidarity. They engage in witnessing food insecurity and food waste and making the wider public aware of these issues through a dependency on:

- donations of material or equipment,
- subsidization of operating or investment expenses by third parties,
- contribution of charities to the running expenses.

04 EXISTENCE

Food Banks exist mainly through the action of volunteers and charities with different spiritual and human inspiration. Food Banks will ensure that they, any of their volunteers or paid staff, and their networks will avoid any type of discrimination towards the beneficiaries.





MILESTONES AND ACHIEVEMENTS

As COVID-19 spread across Europe, the European Food Banks Federation and our membership committed to fulfil our mission – preventing food waste and reducing food insecurity in Europe. So much of our work in 2020 focused on the devastating effects of the pandemic. Leaning in to one of our core strengths – our flexibility and ability to respond concretely as needs arise – we launched new initiatives to support our members and we digitalized our activity.

At the same time, we continued to stay focused on all our work and we contributed to the policy-making process at European level as well as the international arena. We also launched a major new area of work – Quantifying the Impact of European Food Banks – aimed at sharing a standardized and consistent methodology for data collection within FEBA membership and we established the first online European Observatory on Food Donation.

We are enormously grateful to all our members and to all our partners. They make all our efforts possible. There is still so much uncertainty that lies ahead but we have never been more certain of the urgency of our mission and of our team’s commitment to fulfilling it.



WATCH THE INTERVIEW

A tangible response to COVID-19 Social Emergency

Since the earliest outbreak of the COVID-19 pandemic in Europe, the European Food Banks Federation reinforced the dialogue with members to share challenges and build on learnings thanks to digital tools. At the same time the European Food Banks Federation supported the efforts on the ground establishing new partnerships and giving voice to the daily action of members.

+€4.5

million raised to respond to the emergency and ensure the activity



Food and in-kind donations

CNN interview with a record number of

25K views



Virtual meetings and events

COVID-19 and virtual ways of working challenged the traditional opportunities to bring people together in physical spaces to exchange information, share best practices, and build support for new initiatives. Virtual meetings and events significantly fostered the dialogue, improved the efficiency, shortened distances, and ensured a greater inclusion.

13

virtual meetings and events

+895

Food Bankers

Raising awareness on food loss and waste prevention for the people, for the planet

The United Nations General Assembly designated 29 September as the International Day of Awareness of Food Loss and Waste (IDAFLW). The first-ever celebration of this International Day was a great opportunity to raise awareness on food donation as a beneficial solution to prevent food waste and reduce food insecurity. It is a business friendly, environmentally sensitive, and socially responsible alternative. Food donation is the best destination for the people, for the planet.

- 1st ever International Day of Awareness on Food Loss and Waste
- FEBA participated in 3 international conferences organized by FAO Brussels, HQ, and NY

FOOD  **NO WASTE** 

Direct engagement with policymakers

In the transition towards the new programming period 2021-2027, the European Food Banks Federation convened in one single voice the common position of its members on several EU topics and engaged with policymakers and other relevant stakeholders at international and European level.

STELLA KYRIAKIDES,
EU COMMISSIONER
HEALTH AND FOOD SAFETY



The daily work of the European Food Banks Federation and its members is crucial in preventing food waste while people are hungry. As European Commissioner for Health and Food Safety, I cannot thank you enough for your dedication.



I would like to thank you, personally, the entire team of FEBA and all of your members for your commitment and excellent collaboration in our common effort to help the most deprived and fight food waste.

NICOLAS SCHMIT,
EU COMMISSIONER JOBS AND SOCIAL RIGHTS



1 video animation with subtitles in

18
subtitles

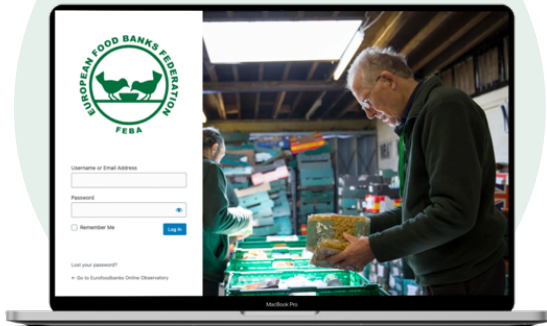
4 meetings of FEBA EU Working Group
+100 participants



Made in FEBA: data collection and digital transformation

Data collection can leverage the beneficial impact of our activity for social good. This Observatory on Food Donation aims to systematically record and disseminate the impact of FEBA members taking into consideration the economic, environmental, nutritional and social areas. It will help us to increase the awareness of the prevention of food loss and waste and the reduction of food insecurity, while enhancing the collaboration with the whole food system.

First online European Observatory on Food Donation



GROWING DIGITAL PRESENCE

45,458
FEBA website visits

↑ +75.80%
from 2019

60 videos on FEBA
YouTube channel

available in English with subtitles
in 18 languages

1
social campaign
on Europe Day

+150
content posts on FEBA
social media channels

1,672
Facebook followers

new +379
(2019)

735
Twitter followers

new +144
(2019)

100% increase in the number of
followers on Instagram and
LinkedIn, compared to 2019

26 new online publications with
translations in 22 languages

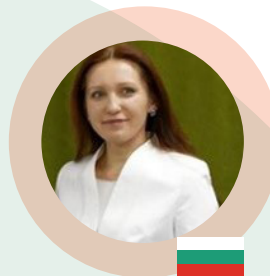


FROM OUR MEMBERS



2020 was a year of constant change, it was so good to know that the European Food Banks Federation was there to help and support us regardless the topic. It was also great to stay in touch virtually with all colleagues in Europe, to share experiences and best practices during this very challenging times of Covid-19 pandemic.

ALEXANDRA GRUBER,
GENERAL MANAGER, WIENER TAFEL



For us FEBA means learning from the innovative programmes of other FEBA members and in turn being able to demonstrate how we are responding to the ubiquitous global problems of food waste and food insecurity. During the COVID-19 crisis, FEBA is the most important partner to get funds and to support us giving us information and orientation.

TZANKA MILANOVA,
EXECUTIVE DIRECTOR, BULGARIAN FOOD BANK



The collaboration with FEBA in the challenging year 2020 was very important for the Belgian Federation of Food Banks. The resources that FEBA made available were especially helpful in meeting the increased demand. The close involvement of FEBA and the regular debriefing meetings on EU topics such as FEAD, REACT-EU, and ESF+ were also essential for our contacts with national authorities.

JOZEF MOTTAR,
GENERAL MANAGER, FÉDÉRATION BELGE DES
BANQUES ALIMENTAIRES / BELGISCHE FEDERATIE VAN
VOEDSELBANKEN



Year 2020 was challenging and tough. COVID forced us to improve our operation and help more people. Sharing experiences with colleagues was encouraging and often helped us to find new ways. We cannot forget thanks for financial support especially for logistics and cold storerooms, which was urgently needed and helped us save more food.

VERONIKA LÁCHOVÁ,
CEO, ČESKÁ FEDERACE POTRAVINOVÝCH BANK





In a time of extraordinary circumstances, belonging to a community of European Food Banks and being able to draw inspiration from colleagues across Europe was especially important. As always it is also a source of credibility when dealing with food donors and other stakeholders.

LEA GRY VON COTTA-SCHÖNBERG,
DIRECTOR, FØDEVAREBANKEN



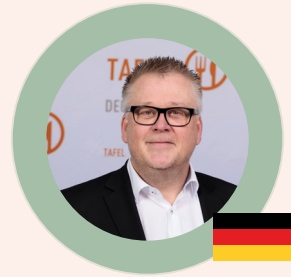
FEBA's strength was expressed through the energy and strong mobilization of its members to continue food aid activities despite the health crisis in Europe. FEBA's support has taken many forms (financial, communication, meetings) and has been indispensable for our teams in France.

LAURENCE CHAMPIER,
EXECUTIVE DIRECTOR, FÉDÉRATION FRANÇAISE DES
BANQUES ALIMENTAIRES



FEBA gave us useful advice and support. Through FEBA newsletters, emails and meetings we learned a lot about other FEBA members and on EU matters on food waste, poverty and food aid. FEBA supported two of our projects, thanks to which we could raise and distribute much more and better quality food.

PIET BOEREFIJN,
MANAGER, TOIDUPANK



In times of crisis it is easy to focus on your own problems and to forget the needs of others. Like our brave volunteers and staff or our generous national and international donors, FEBA has reinforced our belief that the right response to crisis is solidarity.

JOCHEN BRÜHL
PRESIDENT, TAFEL DEUTSCHLAND E.V.



In 2020 we received substantial material assistance from and through FEBA. More important, however, was the fact that FEBA is expanding the scope of the social and environmental role of Food Banks. This helps us to confront new problems, including the pandemic. We welcome this guidance and support.

PANAGIS VOURLOUMIS,
PRESIDENT, FOOD BANK GREECE





Belonging to the FEBA family in 2020 meant for us solidarity and cooperation. During the COVID crisis, we worked more closely together than ever before and this helped us both professionally and financially to overcome the difficulties caused by the epidemic.

**BALÁZS CSEH,
PRESIDENT, MAGYAR ÉLELMISZERBANK
EGYESÜLET**

The shared experiences and knowledge transfer from our fellow FEBA members gave us the insights needed to immediately step up and respond to the challenges of Covid 19. The support and solidarity shown by the entire network of Food Banks and supporters, through information sharing and financial donations, supported FoodCloud in redistributing 78% more food to community organisations through our three warehouses in Ireland in 2020.

**ISEULT WARD,
CEO, FOODCLOUD**



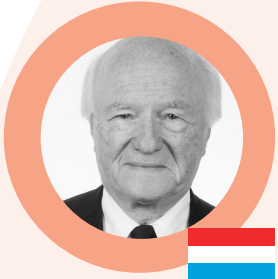
The collaboration with FEBA has meant being able to increase the knowledge of the need and the possibility of raising funds to support people in need. Belonging to FEBA is a growing awareness of being part of a “family” that can “make the difference” in the European context going beyond the support to people in need.

**GIOVANNI BRUNO,
PRESIDENT, FONDAZIONE BANCO ALIMENTARE ONLUS**



Lithuanian Food Bank „Maisto bankas“ is proud of being part of European Food Banks Federation. We are grateful for all the support and care in this difficult time dealing with COVID-19. Being a part of European Food Banks Federation creates a sense of community, unites us during this difficult time. Our collaborative effort creates positive changes in people’s lives and our planet.

**SIMONAS GUREVIČIUS,
DIRECTOR, MAISTOBANKAS**



All activities of the “Banque Alimentaire Luxembourg” are exclusively performed by volunteers on an honorary basis. Being part of the “FEBA family” definitely means a strengthening of their motivation to persist in their daily fight against hunger and food waste.

**GEORGES KIEFFER,
PRESIDENT, BANQUE ALIMENTAIRE
LUXEMBOURG A.S.B.L.**

Despite the dramatic impact of Covid-19 on our organisation we managed to help many more people than the previous year. We received help from new organisations and individuals and could fortunately also rely on our traditional partners such as FEBA. We are grateful for the help we received from them.

**LEO WIJNBELT,
CHAIRMAN OF THE BOARD,
VOEDSELBANKEN NEDERLAND**



Thanks to the support facilitated through FEBA, the challenges of 2020 brought a strengthening of the role of Food Banks like never seen before. Promoting cooperation, channelling economic support and raising awareness, was crucial for European Food Banks to continue giving food, people and the environment a second chance.

**CRISTIANO AUBERT,
CHAIRMAN OF THE BOARD, MATSENTRALEN NORGE**

FEBA members have the unique opportunity to exchange experiences and good practices, develop new solutions and conduct activities together with others from different countries. For the Federation of Polish Food Banks, FEBA membership is important for mutual support and solidarity, which is especially valuable in this difficult situation.

**MAREK BOROWSKI,
PRESIDENT, FEDERACJA POLSKICH BANKÓW ŻYWNOCICI**



To Portuguese Food Banks, FEBA is a useful partner namely by the relation with European Commission.

**ISABEL JONET,
PRESIDENT, FEDERAÇÃO PORTUGUESA
DOS BANCOS ALIMENTARES**





FEBA Membership brings us information and exchange of experiences between partners, educational activities for our co-workers, volunteers and the feeling that even in this pandemic time we are not alone in everything. For us, FEBA means support, inspiration and achieving of common goals for a Europe without food waste.

MARKO URDZIK,
PRESIDENT, POTRAVINOVÁ BANKA SLOVENSKA



Without any doubt, 2020 has been a year marked by the pandemic, FESBAL and the 54 associated Food Banks are proud to belong to the FEBA. This year, more than ever, the support received has contributed significantly to responding to calls for help from Spanish society.

MIGUEL FERNÁNDEZ,
GENERAL MANAGER, FESBAL

Our collaboration with FEBA for this particular year 2020 has been rich in exchanges of field experiences, in connection with this totally unprecedented social and health situation. We have also been able to note, through our membership with FEBA, that this troubled period has triggered a particularly sustained surge of solidarity towards our action for our most affected populations.



MARC NOBS,
DIRECTOR, PARTAGE



During the 2020 pandemic, Food Bank Ukraine, like everyone else in our country and around the world, worked hard, helping to maintain the stability in people's lives. Belonging to FEBA meant for us the access to the invaluable experience, concrete support with key issues, a feeling of confidence that people's solidarity would help find a way out of the crisis. With FEBA we are inspired, engaged, supported and led!

VOLODYMYR IVANOV,
CHAIRMAN OF THE BOARD, KCCF



In a year of such heartache but also such action, being part of FEBA and showing solidarity with our European partners despite the politics of Brexit has been a comfort and a joy. Just because the UK is no longer in the EU, we are even prouder than ever to be part of FEBA. #WeAreFEBA

LINDSAY BOSWELL,
CEO, FARESHARE





Thank you FEBA for the truck that was donated to Food Bank Albania. We now are able to save twice as much fresh food from going to waste. FEBA also supported us to move to a bigger warehouse! A big help after the strong earthquake and during these Coronavirus times! Falemenderit!

**WILMA VERBURG,
DIRECTOR, FOOD BANK ALBANIA**

Year 2020 was a busy one to The Malta Food Bank Foundation (MFBF), due to the increase in demand for food and lack of volunteers caused by the pandemic. Being part of FEBA served as an encouragement in overcoming challenges faced, as well as receiving moral and financial support to all those who needed and received it.

**IRENE SCHEMBRI,
FOUNDER & PRESIDENT, MALTA
FOOD BANK FOUNDATION**



For our organisation, in 2020 FEBA was our guiding star paving the way in this difficult period. FEBA supported its members as a real mother with its children. Being a part of a huge family such as the European Food Banks Federation is not only an utmost privilege and honor, but a tremendous responsibility towards our supporters and people we help! Without FEBA this would not be possible!

**DUSKO HRISTOV,
PRESIDENT, BANKA ZA HRANA MAKEDONIJA**



The collaboration with the European Food Banks Federation in 2020 meant for us a support in the crisis of COVID-19 pandemic that helped us to collect faster more food. Belonging to the European Food Banks Federation meant for us to be part of a big team of those who are fighting for the people in need.

**GABRIEL SESCU,
PRESIDENT, BANCA PENTRU ALIMENTE
BUCURESTI**



For our organisation, the collaboration with FEBA in 2020 meant opportunities to be informed and updated about EU policies and learn from other FEBA members in Europe, sharing best practices and challenges. For SIBAHE, be a part of FEBA means to be a part of a network which, in difficult times, has shown a high level of solidarity.

**ALEN NOVIT,
DIRECTOR, SIBAHE – SLOVENIAN FOOD BANK**



CONTRIBUTION OF FEBA MEMBERSHIP TO OUR CIRCULAR FOOD SYSTEM

In 2020 the European Food Banks Federation (FEBA) worked in collaboration with 24 Full Members and 5 Associate Members in 29 European countries.



In some countries such as Estonia, Germany and the Netherlands, FEBA members redistribute food not only to other charitable organisations but also provide food directly to end beneficiaries.

This is the aggregation of data provided by FEBA Full Members at European level. Due to technical difficulties the number of beneficiaries, food quantities and co-workers in 2020 were not available for Tafel Deutschland e.V. (Germany). These numbers are replaced with data 2019.

REFLECTING ON 2020

Our COVID-19 response



STANDING BY OUR
MEMBERS THROUGH
LEARNING AND
SHARING



FEBA ANNUAL FORUM
**ON FOOD AID AND
SOCIAL INCLUSION**



READ THE
REPORT

Presidents' Meeting and regular focus point meetings

On 16 March, soon after the outbreak of the COVID-19 pandemic in Europe, FEBA Board of Directors convened a virtual **Presidents' Meeting** with the participation of 23 Presidents. The meeting focused on COVID-19 with the aim to coordinate our network at European level and start responding to the challenging and unprecedented period.

FEBA organised **6 Focus Point meetings** with the participation of more than 110 Food Bank representatives. The objective of these Focus Point meetings was to coordinate, share best practices and common approaches to face this unprecedented situation.

An agile approach to target – measure – act / COVID-19 surveys

In 2020 FEBA conducted 3 surveys – in April, July and September 2020 – to monitor and assess the impact of COVID-19 on its members and released 4 reports:

- Present challenges and urgent needs of European Food Banks due to COVID-19 **APRIL 2020**
- European Food Banks in a post COVID-19 Europe **JULY 2020**
- European Food Banks today: commitment, creativity, and openness to change **SEPTEMBER 2020**
- European Food Banks: a wave of solidarity to face COVID-19, published on the occasion of FEBA Annual Forum on Food Aid and Social Inclusion. **DECEMBER 2020**



FEBA training, sharing knowledge and best practice - 2020

- **SDGs AND PARTNERSHIPS: HOW TO TACKLE THE COVID-19 TODAY AND TOMORROW TOGETHER**

Organized by FEBA in collaboration with Banka Hrane Beograd on 17 March 2020 and took place virtually. During the meeting, 29 Food Bank representatives from 9 countries shared experiences about the COVID-19 pandemic. Food Bankers, indeed, were daily responding to the challenging situation, supporting charities, and helping the most deprived.

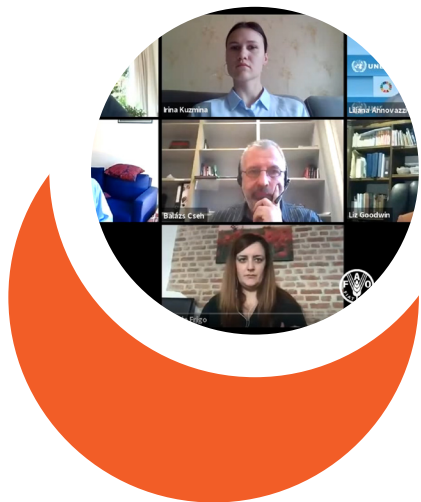
- **FOOD COLLECTIONS AT THE TIME OF COVID-19**

Organized by FEBA on 9 October 2020 and took place virtually. During the meeting, 47 Food Bank representatives from 21 countries had the opportunity to discuss the topic of Food Collections during these challenging times. Learning from the experience of those Food Banks that already tried their hand at new and old ways of organizing food collections, the participants had the opportunity to take ideas and to tell their personal experience.



CHECK THE TRAININGS
WEBPAGE AND REPORTS





FAO webinar / solutions for reducing food waste and improving food security amidst pandemic

On 11 November the Food and Agriculture Organization of the United Nations (FAO) organized the webinar “Food waste prevention and reduction in times of crisis”. FEBA Secretary General, Angela Frigo, was invited as a speaker. She explained how during the lockdown period in Europe, food demand increased on average by 30%, but Food Banks continued to support the most needy with digital tools making a real difference.



WATCH THE RECORDING
OF THE EVENT



A TANGIBLE
SOLIDARITY WAVE

FEBA COVID-19 Social Emergency Fund

COVID-19 has been a wake-up call for the European Food Banks Federation and our members

Since its outbreak, our members have daily worked facing the challenge not just to rescue surplus food from the food supply chain but also to ensure its safe redistribution to charities helping people in need across Europe. While experiencing a 34.7% growth of people in need of food assistance at European level, with a wide variation in the different countries, our members redistributed more food, for instance from closed restaurants or canteens. This means that **operating costs which are vital to pursue the daily activity increased too.**

FEBA created a FEBA COVID-19 Social Emergency Fund webpage with multiple goals:

- raising awareness about the **food emergency** generated by COVID-19
- **calling for donations** to the newly launched **FEBA COVID-19 Social Emergency Fund** to secure the activity of FEBA and membership in such a challenging and hard period
- publishing **reports** based on surveys conducted among FEBA members on the situation in the different European countries
- publishing about **100 articles**, news and **testimonies from international organizations** (WHO, FAO, UN), European institutions, and FEBA and its members
- publishing information about the commitment of donors and supporters
- publishing interviews from FEBA President and press releases.



CHECK THE
WEBPAGE

Fund and food donations



FEBA was
in contact with

+130

corporations,
foundations and
other organizations



Thank you!

In line with their
core business, many
companies also donated
food or other goods such
as PPEs, transports, and
carton boxes for the
benefit of FEBA members

+80 corporations, foundations
and other organizations
committed to donate

+€4.5 million

to sustain the daily activity of
FEBA and its members



FEBA reinforced
and renewed
collaborations with
long-lasting partners
which decided to
provide a specific
COVID-19 support

3 European
partnerships

were signed by FEBA with
corporations, foundations
and other organizations

7 New
Applications

were submitted by FEBA
to confirm or renew FEBA
eligibility for global grant
making organizations

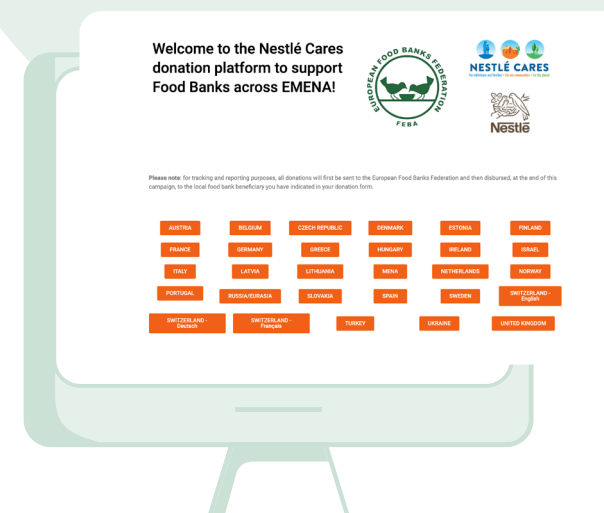
9 Donation
Agreements

were signed by FEBA with
corporations, foundations
and other organizations

Online fundraising campaigns

14 companies decided to extend their commitment to their employees involving them in online fundraising campaigns to support FEBA and its members. In order to combine the will of thousands of employees to help and the practical difficulties of physically reaching Food Banks, **FEBA tailored 11 webpages** on its website where employees could make an online donation or contribute to virtual activities to support FEBA and its members.

Employees had the possibility to make donations via bank transfers, credit cards and PayPal. Only with PayPal we recorded **over 1,100 transactions** from 1 January to 31 December 2020 (+7.757% in comparison with 2019).





INFORMATION, COMMUNICATION AND STORYTELLING

FEBA developed a targeted strategy and communication plan to COVID-19 based on information, data and membership stories

- **MARCH 2020** FEBA publishes the statement “COVID-19 the commitment of each person for the good of all”
- **MARCH 2020** Open letter “COVID-19: from health to social emergency” to launch FEBA COVID-19 Social Emergency Fund
- **APRIL 2020** FEBA, Feeding America and The Global FoodBanking Network launched the joint statement “The COVID-19 Pandemic is Deepening the Hunger Crisis. Food Banks Can’t Do It Alone - A call to action: Major international networks of food banks urge for more industry support”

Soon after the outbreak of the pandemic, FEBA started collecting quotes and testimonials also from its members to be shares on the **Social Emergency Fund webpage**.

FEBA released several **interviews** and was featured on **newspapers and TV programmes** (CNN, Le Monde, Thomson Reuters Foundation News, TRT World, etc.). **The interview with CNN recorded more than 25,000 views on FEBA YouTube channel**.



EUROPE DAY 2020 70 YEARS OF SOLIDARITY



#EuropeDay

On the occasion of **Europe Day on 9 May 2020** the European Commission and the European Parliament launched a **social campaign** to celebrate the citizens across the continent doing their part in the fight against coronavirus: from healthcare professionals to farmers, lorry drivers and supermarket workers, not to mention the millions of Europeans who were simply staying at home and respecting social distancing measures to keep us all safe. **FEBA was selected as one of the 16 stories of great EU solidarity in the face of this threat for the Europe Day online campaign.**

On 6 June FEBA launched a video with a song in collaboration with the Blues4people band and the Original Blues Brothers Band with the aim of transmitting a real sense of urgency but in a way to celebrate people and solidarity.



The video reached
+8,400 views

and contributed to raising funds for FEBA and its members

Jacques Vandenschrik, President of FEBA, was asked by OECD to write an **editorial** about how FEBA members address the COVID-19 crisis. The editorial is part of a series from the OECD Forum Network.



Every day, Food Banks around the world ensure food is not wasted from the food supply chain, redistributing it to charities for the benefit of those in need. They address food insecurity, manage surpluses and prevent loss and waste at source, supporting the shift to a more sustainable, equitable and healthier food system for all. [...] Food Banks are an integral part of the food system because they promote the transition from a linear to a circular economy: what could be lost or wasted is re-valued for the benefit of the economy, the planet, and people.

JACQUES VANDENSCHRIK,
FEBA PRESIDENT



WATCH THE
VIDEO

On the occasion of Giving Tuesday on 1st December, FEBA Secretary General participated in a podcast from CAF America, together with non-profit leaders from Hong Kong, São Paulo, Canada, and the United States. They discussed about the impact of COVID-19 on their work and the importance of this international day of charitable giving.



LISTEN TO
THE PODCAST

Paving the way towards data and digital transformation

In 2020, FEBA kicked-off the project on **“Quantifying the Impact of European Food Banks”** financed by the European Commission (DG Health and Food Safety) and with the support of General Mills Foundation.

The project addressed the following challenges:

1. Sharing a standardized and consistent methodology for data collection across FEBA members;
2. Assessing the impact of FEBA members taking into consideration the economic, environmental, nutritional, and social impacts;
3. Defining how to make sense of the information of impact management and measurement;
4. Encouraging digital transformation within FEBA membership.

FEBA designed this project with the aim to implement an efficient method for data collection and analysis, through the strengthening of the capability of FEBA members, in order to have an accurate impact assessment and, if possible, information about the intended and unintended long-term effects produced by the activity of FEBA members at European level.

FEBA worked together with external experts and a Pilot Group of 8 members (Belgium, Greece, Hungary, Ireland, Italy, Norway, Spain, UK) and at the end of the first year of the project FEBA released the first version of the Online Observatory of Food Donation used by the whole network for entering data about its own activities and let visitors browse it.



A Pilot Group bringing together 8 FEBA members

→ Belgium, Greece, Hungary, Ireland, Italy, Norway, Spain, UK

2 plenary sessions | 4 workshops | 15 one-to-one meetings with the Pilot Group



41 definitions in a shared taxonomy

+100 indicators



First online European Observatory on Food Donation

This platform wants to be the first European online Observatory on Food Donation aimed at systematically record and disseminate the impact of FEBA members taking into consideration the economic, environmental, nutritional and social benefits, while increasing the awareness on the phenomenon of food loss and waste and food insecurity, in order to enhance the collaboration with public authorities, the food supply chain as well as private citizens.



CHECK THE WEBPAGE

Relations with the EU institutions

2020 was a year that brought unexpected and dramatic changes and challenges on a broader political and socio-economic level. This health and socio-economic emergency call for strong and united political responses at European level in order to be able to recover and use this crisis as an opportunity to identify room for improvement and to build back better. This challenging year brought us together and made us stronger. New policies, regulations and legislations were adopted to reach strategic objectives and FEBA, together with its members, gave a contribution in different policy areas, thanks to the work of the EU Working Group, the publication of consultations and feedback, the FEAD Community and the EU Platform on Food Losses and Food Waste.



READ THE FEBA
EU WORKING
GROUP 2020
FINAL REPORT

 **4** meetings of FEBA EU Working Group + **100** Food Bankers



1 position paper and feedbacks to 5 open consultations



1 FEAD Implementation Report 2019, available in 12 languages



Active engagement with the FEAD Community

 Participation in the EU Platform on Food Losses and Food Waste, with interventions during 2 plenary sessions

FEBA EU Working Group

In 2020 the EU Working Group was coordinated by FEBA and composed of **29 Food Bank representatives from 19 FEBA members** (Austria, Belgium, Czech Republic, Denmark, Estonia, France, Germany, Greece, Hungary, Ireland, Italy, Lithuania, Luxembourg, Malta, Netherlands, Poland, Romania, Slovenia, and Spain).

Despite the situation caused by the pandemic, the EU Working Group did not stop its activity but continued – thanks to technology and online systems for conference calls – to advocate both at EU and national level. From the beginning of 2020 till the end, the objective of the EU Working Group was to convene in one single voice a common position towards the challenges that Europe is facing and set a common workplan to advocate for the interests of FEBA members in the upcoming months and year.

- **FEBRUARY 2020** Working together with the new European institutions – Brussels
- **JUNE 2020** New measures and policies to face COVID-19 and build a more resilient food system – Online
- **JULY 2020** The day after the European Council: what's next for European Food Banks? – Online

Contributions to policymaking

FEBA contributed to the decision-making process giving voice to the membership and publishing the following documents:

- **JANUARY 2020** “New Circular Economy Action Plan - FEBA Consultation on the Roadmap”
- **MARCH 2020** “From Farm to Fork Strategy for sustainable food - Consultation on the Roadmap”
- **AUGUST 2020** Revision of Regulation (EC) No 852/2004 on food hygiene - Open Consultation Brussels
- **OCTOBER 2020** Consultation on the European Child Guarantee - Feedback from the European Food Banks Federation (FEBA)
- **OCTOBER 2020** “European Food Banks: concrete answers for the new food system” EN / IT
- **NOVEMBER 2020** Have your say on reinforcing Social Europe - Contribution from the European Food Banks Federation (FEBA)

The political agreement on the European Social Fund Plus is a clear sign of the commitment of the European Union to consider with empathy this sanitary crisis and its impact on the most deprived. At a time of a 30% increase of food demand to fight food insecurity among European citizens, a minimum of 3% of the ESF+ budget will be spent on food aid and basic material assistance. Together with our members, we want to thank the efforts of all those who have been involved in these negotiations.

The improved fund percentage to be dedicated to food and material assistance should assist to make a concrete difference and foster social cohesion in the EU. It is for the Members States to spend these funds wisely and to concentrate on efficient solutions providing the best possible assistance at the best possible cost.

JACQUES VANDENSCHRIK,
FEBA PRESIDENT



READ FEAD
AND FEBA 2019
IMPLEMENTATION
REPORT

Fund for European Aid of the Most Deprived (FEAD)

As member of the Advisory Group of the **FEAD Community**, FEBA also actively contributed to the organization and participated in the meetings organized by the FEAD Community.

FEBA circulated a survey about the **implementation of FEAD in 2019** to 12 members which benefited from the FEAD (Belgium, Czech Republic, Estonia, France, Greece, Ireland, Italy, Lithuania, Poland, Portugal, Slovakia and Spain). FEBA analysed the results of the survey and the findings were presented in a **report** “FEAD and the European Food Banks Federation – 2019 Implementation Report” that FEBA published in October 2020, on the occasion of the first Annual Conference of the FEAD Community. To foster the dissemination at national level, the original English version of the report was translated in 11 languages: Czech, Dutch, Estonian, French, Greek, Italian, Lithuanian, Polish, Portuguese, Slovak, Spanish.

The European Commission contracted an external **study on the use of electronic vouchers or cards** for delivering food/basic material assistance to the most deprived. This study stems from the provision in the ESF+ Regulation to allow food and/or basic material assistance to be delivered in the form of electronic vouchers, for the first time. In September 2020 FEBA circulated a survey to members to collect information on e-vouchers. Afterwards, FEBA drafted a document on the topic, upon request of the consultancy firm conducting the study on e-vouchers for the European Commission.

FEBA was contacted by a consulting agency contracted by the European Commission, DG Employment to carry out a **feasibility check on food donations to assess the most feasible simplified cost solutions** that could be used in the framework of the ESF+. In the ESF+ there is the possibility to use the funds to cover the costs of collection, transport, storage and distribution of food donations (i.e. surplus food) and directly awareness raising activities. Therefore, the ESF+ could be used to cover the recurrent costs of the daily activity of FEBA members.

The European Commission decided to extend this assignment and collect historic administrative data from FEBA members in France, Hungary, Ireland, Italy, and Lithuania. The purpose of this data collection exercise is to further examine and analyze the availability and sufficiency of data to develop the unit cost per kg of donated food delivered. This an important exercise that could have a positive **impact on the use of the ESF+ for FEBA entire network**.

EU Platform on Food Losses and Food Waste

FEBA actively contributed to the **EU Platform on Food Losses and Food Waste**, that was established in 2016 and brings together key players from the public and private sector, ranging from EU institutions, to experts from the EU countries, as well as relevant stakeholders.

On 15 June 2020 the **8th plenary session of EU Platform on Food Losses and Waste** took place virtually with a focus on the newly adopted F2F Strategy and the fact that a strategic part of this strategy is the reduction of food loss and waste. Moreover, in order to take stock of the progress made so far and foster exchange between stakeholders, the **9th plenary session of the EU Platform on Food Losses and Waste** took place virtually on 10 December 2020. The European Commission and the German Presidency gave their input on current and future strategies and legislation, which was followed by a series of best-practice inputs from stakeholders.

The European Food Banks Federation was invited as speaker to the meetings of the EU Platform on Food Losses and Waste in 2020. Moreover, each month FEBA contributed to the Platform's newsletter with updates from the network – to discover the past newsletter editions.



Food redistribution for the people, for the planet

COVID-19 has placed the global economy under tremendous strain, and the agri-food supply chain has been affected with disruptions in food supply, a reorganization of food manufacturing and distribution, as well as new food habits of consumers shifting to production and consumption back into homes.

In this challenging year, the European Food Banks Federation renewed its commitment to raise awareness on food loss and waste and food donation and redistribution, to prevent food waste and reduce food insecurity contributing to achievements of the SDG 12.3 and Agenda 2030. Through the participation to open events, the organisation of several meetings and events with Food Bankers, stakeholders, public authorities and the Academia, in 2020 FEBA increased the level of its commitment and contribution to position Food Banks as an integral part of for a more sustainable, healthier, and equitable food system for all.



READ THE FULL
SPEECH

Food Sustainability Observatory of Politecnico di Milano: how to activate the donation process

On 3 June 2020 Angela Frigo, FEBA Secretary General, participated in the final meeting of the 3rd Edition of the **Food Sustainability Observatory of Politecnico di Milano** on the topic of **sustainability of the agri-food supply chain** in Italy.

Angela Frigo's speech focused on **FEBA's relationships with donor companies and the main drivers and barriers to activate the donation process**. In fact, as emerged also in this period of food emergency related to Covid-19 pandemic, one of the key actions of the European Food Banks Federation is to **foster the relationship between Food Banks and companies**, enhancing their international and European aspect and at the same time enriching the link with the community in a **"glocal" approach**.

Together with public partners and in collaboration with thousands of charities, this relationship between Food Banks and companies requires a common strategic vision, enhanced links at different levels and a focus on innovation, relationships, collective learning - such as benchmarking and benchlearning - and the continuous exchange of good practices.

What is the challenge today? In a period where Food Banks are experiencing an increase in demand for food aid of 25-30%, with peaks of 50% at European level, the challenge is to keep improving the relationships with corporations and increase the number of collaborations in order to create a win-win solution for the profit and non-profit sectors, which brings value to food and rediscovers the meaning of the gift.

ANGELA FRIGO,
FEBA SECRETARY GENERAL

Food, no Waste. European Food Banks: concrete answers, for the people, for the planet

The first-ever International Day of Awareness of Food Loss and Waste, promoted by the Food and Agriculture Organization, took place on 29 September 2020. On this unique occasion the European Food Banks Federation (FEBA) together with its membership, organized a virtual event “Food, no Waste! European Food Banks: concrete answers for the people, for the planet” to raise awareness on the importance of food loss and waste prevention and the key role played by European Food Banks to manage surplus food, prevent food waste, and reduce food insecurity. The virtual event was developed using an online 3D platform and consisted in 6 areas:



A FEBA Media Library to tell the story and activity of FEBA and share information at European level.

FEBA MEDIA LIBRARY

A Live Dialogues area for 5 workshops organized by Food Banks in Czech Republic, Estonia, Italy, Nordic countries (Denmark, Norway, and Sweden), and Malta to disseminate the EU guidelines on food donation and to discuss the main challenges and opportunities to foster food donation. In the afternoon, an online event convened by Champions 12.3 and The Global FoodBanking Network.

INTERNATIONAL AUDITORIUM

A Meet the Food Banks area with 14 virtual stands of Food Banks proposing virtual tours of warehouses, videos, interactive games, reports and the possibility to interact via chat with Food Banks. The area included a virtual stand dedicated to future Food Bankers with interactive games and quizzes, videos, documents, and interaction via chat.

FEBA DATA CENTRE



CHECK THE EVENT PAGE

HELP DESK

A lobby to welcome participants with a help desk providing technical support.

An International Auditorium to attend 2 international online conferences organized by FAO and with the participation of FEBA President and FEBA Secretary General, in particular: FAO Brussels Office in the morning and FAO HQ in the afternoon. FEBA Secretary General was also invited as speaker for the event organized by FAO NY in the evening. The international conferences were introduced by a video on the importance of the IDAFLW with the participation of FAO, FEBA, The Global FoodBanking Network, and General Mills Foundation.

A FEBA Data Centre to discover the impact of European Food Banks with report, videos, interactive games and quizzes, and a live chat with experts.

Mapping and analysis of existing regulatory and policy measures impacting food redistribution from EU Members States

FEBA took part in the pilot project “**Food redistribution in the EU – Analysis of the existing frameworks and dissemination opportunities**” promoted by the European Commission (Directorate-General of Health and Food Safety – DG SANTE). In this framework, between 2019 and 2020, FEBA organised **10 stakeholders’ dialogues**. The aim was to disseminate the EU guidelines on food donation at national level and promote a dialogue on food donation between the national Food Banks, public authorities and players of the food supply chain.

- FEBA Annual Convention 2019, Rome (Italy), 16-17 May 2019
- Vienna (Austria), 10 September 2019
- Bucharest (Romania), 14 October 2019
- Dublin (Ireland), 13-14 November 2019
- Athens (Greece), 12 December 2019
- FEBA Virtual Event on the occasion of the 1st International Day of Awareness of Food Loss and Waste (29 September 2020).

- *Food, no Waste: food donation in **Czech Republic** for the people, for the planet*
- *Food, no Waste: food donation in **Denmark, Norway & Sweden** for the people, for the planet*
- *Food, no Waste: food donation in **Estonia** for the people, for the planet*
- *Food, no Waste: food donation in **Italy** for the people, for the planet*
- *Food, no Waste: food donation in **Malta** for the people, for the planet*

The European Commission published a report that gives an overview and analysis of the regulatory and policy measures impacting food redistribution in the EU Member States.



WATCH THE VIDEO MESSAGE ADDRESSED TO FEBA'S STAKEHOLDERS DIALOGUE



Surplus food should feed people, not go in the bin. There is no time to waste.

STELLA KYRIAKIDES,
EU COMMISSIONER HEALTH AND FOOD SAFETY



10
stakeholders' dialogues

670
participants



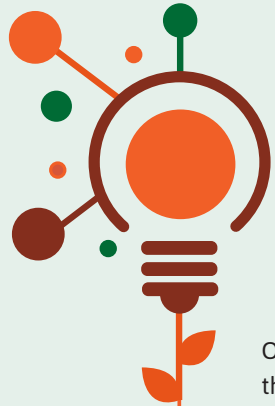
5 cities and 1 virtual event

4 infographics on food donation available in 22 languages

1 report providing an overview and analysis of the regulatory and policy measures impacting food redistribution in EU Member States



ACCESS THE PUBLICATION



Annual Forum on Food Aid and Social Inclusion

On 17 December 2020, FEBA organised the **Annual Forum on Food Aid and Social Inclusion with the title “European Food Banks Federation: competences and creativity to feed the future”**. The Annual Forum was a possibility for FEBA members and stakeholders to come together, discuss and take stock of the current situation, as well as shining a light on future trends, especially in relation to what is needed at EU level.



200
participants from
33 countries



Joining via Zoom
webinar and via
streaming on
Facebook and YouTube

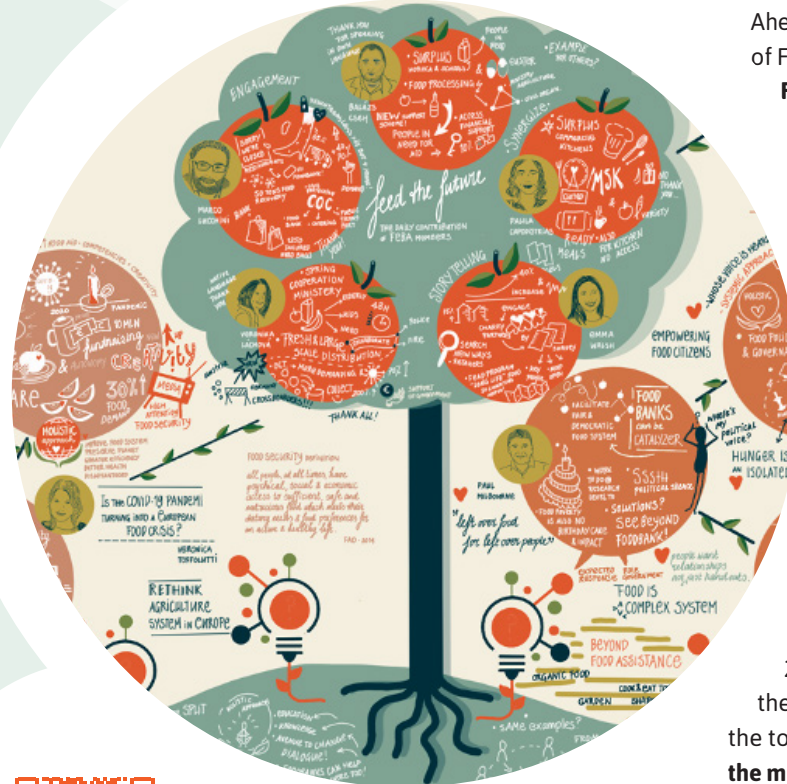


Food Banks: a beneficial solution to prevent food waste, for the people and for the planet - editorial FoodDrinkEurope

Ahead of the first ever International Day of Awareness of Food Loss and Waste, **FoodDrinkEurope spoke to FEBA Secretary General, Angela Frigo**, to better understand how FEBA members collaborate with food supply chain actors to prevent food waste and redistribute surplus food to the charities helping people that are most in need.

European SDG Summit “Impactful partnerships to build back better”

Angela Frigo, FEBA Secretary General, was invited to participate in the roundtable “Turning food losses into food donations” on 28 October. During **her speech**, she introduced the work of FEBA and its members and highlighted the topic of **relationships with donor companies and the main drivers and barriers to activate the donation process**.



READ
THE REPORT



PARTNERSHIPS

Thanks to the support and partnership of donors, the European Food Banks Federation was able to stand beside its members and make meaningful progress in food waste prevention and food insecurity reduction in Europe, especially considering the surge in food demand and the increased activity in 2020.

Bloomberg

FEBA and Bloomberg have a long-lasting collaboration since many years. From this cooperation came out the idea of launching a Christmas campaign for Bloomberg's employees all around Europe from November 1st till December 1st 2020. Bloomberg's employees drafted Christmas cards that were uploaded to a dedicated webpage. At the end of the campaign for each Christmas card Bloomberg made a donation to FEBA. The campaign involved approximately 500 employees across the 25 offices Bloomberg in 20 countries.



Brambles

CHEP

A Brambles Company

The partnership between FEBA and CHEP began in 2016, when the two organizations formalized a partnership to support FEBA alleviate hunger and reduce poverty, malnutrition and food waste across Europe. Since then, CHEP provides volunteering time from its employees, supply chain knowledge, in-kind contributions and voluntary consultancy in safety, logistics and warehouse management, as well as donations to help finance FEBA's operations. Thousands of our blue pallets also play a critical role in supporting the crucial activities of European Food Banks and in maximizing the efficiency of food distribution. We are proud to continue our collaboration with institutions like FEBA, which share the same social mission: to have a positive impact in our planet and society.

DAVID CUENCA
PRESIDENT, CHEP EUROPE



For a company that produces food like us, one of the biggest losses is food waste. That is why we actively collaborate with FEBA and with the different food banks in the countries where we are present to avoid this waste, providing value to the entities and NGOs in need of food.

JOSE ANTONIO ORTUÑO
CSR DIRECTOR, CAMPOFRIO FOOD GROUP



Cargill, one of the oldest partner of FEBA, stood beside the European Food Banks Federation providing a tangible support to the increased daily activity. Thanks to a donation Banca pentru Alimente Bucharesti, FEBA Romanian member, was able to purchase a refrigerated vehicle to recover fresh food.



Our longstanding partnership with FEBA and the Food Bank members under its umbrella has always been underpinned by a shared goal to nourish the world in a safe, responsible and sustainable way. That shared purpose has never been greater than now. Together, we can foster the resilience of the food supply chain and communities where we live and work.

ISABEL DIMITROV
COMMUNITY ENGAGEMENT LEAD FOR
EUROPE, MIDDLE EAST & AFRICA, CARGILL



At the beginning of 2020, Ciano International, like many other companies in the sector, had to deal with the devastating impact of the pandemic. In less than 24 hours, eight restaurants and thirty cafeterias run by Ciano International in Brussels had to completely close their doors. It therefore came naturally to Ciano to think about FEBA in order to prevent this from happening. Ciano together with FEBA deployed men and means to re-allocate this food to the most needy. On that occasion, about 350 kg of food avoided a sad fate and found a good destiny with families in difficulty.



Returning to those hectic days which saw us totally unprepared for such a heavy health crisis and with consequences that are still unimaginable, we are certainly happy and proud to have appealed to the FEBA, thus limiting the impact of such an event as catastrophic and unprecedented.

SILVIA BRIZIO
COMMERCIAL MANAGER AND BELGIUM COUNTRY
MANAGER, CIANO TRADING & SERVICES C.T. & S. S.P.A.



The collaboration between the European Food Banks Federation and Costa Crociere, which began in 2017, is part of the context of support for food poverty and social exclusion, transforming the donation of surplus food coming from ships into a virtuous best practice of circular economy, in line with the Goals of the Agenda 2030. The difficult period caused by the COVID-19 pandemic did not prevent us from continuing to support the communities of our harbours through the donation of food from the ships anchored as well as from our warehouses (with a contribution of about 35 tons of food) in response to the continuous and growing requests for support received.

An example of partnership between profit and non-profit that testifies the commitment and the common cohesion in promoting actions in favor of the community with a particular attention to the social dimension.

DAVIDE TRIACCA
SUSTAINABILITY DIRECTOR, COSTA CROCIERE



Delamere Dairy, a family farming business based in UK, in November 2020 contacted the European Food Banks Federation to donate a stock of milk - long life cow's milk, skimmed and semi skimmed close to expiring - stored in a warehouse in Zeebrugge, Belgium. The milk – 2.808 litres – was successfully picked up by the Voedselbank West-Vlaanderen and was redistributed to charities helping the most needed in that area of Belgium.

“The milk offer was particularly appreciated by the 82 charitable organisations that redistribute food in West Flanders. We are helping more than 15.000 people in need. The geographical location of our Food Bank allows us to forge regular relations with France and England through the support of exporting and importing companies located in Zeebrugge. A big thank you also to FEBA for its intermediation” declared Ignace Bosteels, CEO of the Voedselbank West-Vlaanderen.



Delamere Dairy regularly makes donations to UK based food banks and were pleased to be able broaden this to the European Food Banks during the global pandemic. During this time life is difficult for everyone and so many families are facing real hardship. We hope that our donation went some way to making life easier for those who are finding things particularly tough at this time. Not only have we been able to physically donate but we have formed a relationship with the European Food Banks Federation for future donations.

EMMA DAVIES
HEAD OF AMBIENT, DELAMERE DIARY

Our organization exists to empower global change agents in food and nutrition, which is why we were proud to support FEBA's work to ensure that families and communities across Europe are nourished.

ERIN BOYD KAPPELHOF
MS, MPH, RDN CO-CEO, EAT WELL GLOBAL



edp renewables

EDPR is firmly committed to promoting the well-being and development of society. Through the corporation's volunteering program, our employees share their experience, time and dedication by helping to address the most urgent social challenges. The COVID pandemic has aggravated the levels of hunger and poverty worldwide and EDPR employees have not turned their backs on this. They have donated Christmas hampers and food to the food banks and managed to raise a total of €80,500 in Europe. Through this message I wish to thank you for your commitment and to congratulate FEBA on their magnificent work.

CRISTINA CANO
HR DIRECTOR FROM THE EU&BR PLATFORM, EDPR

Elanco Foundation awarded a grant that was instrumental to support FEBA members in Czech Republic, Estonia, Greece, and Lithuania. In Czech Republic, the grant improved the efficiency of Česká Federace Potravinových Bank, doubling the capacity of cold storage in Prague and in South Moravia and North Bohemia where the set-up of cold rooms has allowed to handle more food of animal origin. In Estonia, Toidupank faced a 30% increase of beneficiaries in the poorest region of Valga County and the need to transport food from bigger towns as Tartu (100 km) and Tallin (250 km). The purchase of a refrigerated van was essential to provide nourishing food (milk, meat, eggs, fish) to people in need. In Greece, the installation of 2 cold rooms increased the redistribution of animal-based food, deeply requested by charities. Finally, in Lithuania the purchase of a new van, used to replace the old one, ensured the continuity of the activity in these difficult times.



Envista's commitment to philanthropy across the globe continues to grow and become a concrete initiative throughout the organization, and we are pleased to support the European Food Banks Federation. As we reflect on this past year, we are grateful that we were able to help the European Food Banks Federation through these challenging times. Envista is excited to continue our commitment to and support of this organization, in helping respond to the food emergency crisis in Europe generated by the pandemic.

LIZ PETERSON
VP INTERNATIONAL FORENSICS

JARED SKOK
EXECUTIVE DIRECTOR, ELANCO
FOUNDATION

I am very proud how, in collaboration with our community partners, the Elanco Foundation was able to impact the livelihoods of thousands of families that would otherwise not have had food on the table in these difficult times of the pandemic. But the fight is far from over. Going forward, the Elanco Foundation board and I pledge to continue to monitor emerging food security issues around the globe and take action to support those in need.



an NTT DATA Company

Everis has in their people the most important value of the company, the cornerstone within all the activity. A company formed by people has to export its values and help others, being able to pursue a benefit to all communities where we are present. Our contribution to society in such difficult times is oriented for things that really matter, and with partners like FEBA we can apport further value to the society we work in. Thanks to collaboration like this, we are more capable of being valuable for everyone.



MARÍA JESÚS VILLA
CSR & SUSTAINABILITY
DIRECTOR, EVERIS



In 2020 the deep-rooted partnership between FEBA and General Mills Foundation was even more consolidated. In addition to the regular support that was dedicated to some specific FEBA members as well as for FEBA’s activity, the General Mills Foundation was the first company to partner with FEBA during the COVID-19 outbreak, giving a concrete support to the FEBA COVID-19 Social Emergency Fund. Moreover, a specific grant was awarded for the development of the first year of the project on Data Collection and Digital Transformation. Finally, General Mills Foundation supported FEBA in the realization of the virtual event “Food, no waste! European Food Banks: concrete answers for the people, for the planet” to raise awareness on the importance of food loss and waste prevention and the key role played by European Food Banks on the occasion of the first International Day of Awareness of Food Loss and Waste on 29 September 2020.



At General Mills, we’re committed to ending hunger and increasing community food security, so that every member of the community is well nourished. We are more focused than ever on helping communities partner with food banks to redistribute good surplus food to feed more people, and the European Food Banks Federation is playing a leading role.

NICOLA DIXON
DIRECTOR OF GLOBAL PHILANTHROPY AND ENGAGEMENT
FOR SOCIAL IMPACT, GENERAL MILLS



FMI Agency Ltd are proud to donate funds to the European Food Banks Federation as part of our CSR initiative. We recognise the importance of supporting food banks in all countries, not just the UK, and our agency identified the federation as a way in which to distribute funds where they are most needed during 2020.

DAVE BALL
EVENTS DIRECTOR, FMI
AGENCY LTD

Hines

We are grateful and proud to support the European Food Banks Federation in its commitment to fighting hunger and malnutrition across Europe. The social impact of achieving food security is naturally aligned to the ESG goals of our Hines European Core fund and we are delighted to be a partner.



IHG[®]

HOTELS & RESORTS

IHG® (InterContinental Hotels Group), one of the world’s leading hotel companies, partnered to support the European Food Banks Federation in assisting those most in need during the COVID-19 crisis. With hotels in thousands of communities around the world, together with their colleagues, owners and partners, worked to be part of the relief effort. The donation received from IHG in the context of the COVID-19 crisis was allocated to the Malta Food Bank Foundation for the purchase of a refrigerated van that helped to recover fresh and frozen food.

Taking care of others is the very essence of who we all are in hospitality and at IHG Hotels & Resorts, we bring it to life through our purpose to provide True Hospitality for Good. Working with our partners such as the European Food Banks Federation, together with our people and hotel owners, to support critical food banking infrastructure is a natural way for us to make a difference for our local communities when it’s needed most.

KARIN SHEPPARD
SENIOR VICE PRESIDENT AND
MANAGING DIRECTOR EUROPE,
IHG HOTELS & RESORTS



In 2020 Kellogg Company pledged more than €1.5 million in food and cash to help those in need across the European region. Working with its charity partners, the company distributed more than 15 million servings of food to food banks and feeding programmes in Belgium, France, Germany, Ireland, Italy, Netherlands, Spain, and UK. In addition to food, Kellogg Company and its charitable funds donated €500.000,00 in cash to help with the distribution of this food, and to support its food bank partners across Europe, to ensure that food is delivered to those who need it most.



BRUCE LEARNER
SENIOR CSR AND
PARTNERSHIP
MANAGER,
KELLOGG EUROPE

During the first phase of the pandemic, between March and July 2020, we relied on the European Food Banks Federation to provide us with a regular analysis of the needs and priorities of food banks across the region. This enabled us to target our donations of food and cash to where they made the most difference. Furthermore, by donating cash through FEBA, we were able to get funding to where it was needed in a much more efficient way. The support we received from FEBA was absolutely priceless.



We contributed to the FEBA because we are socially conscious and understood that in this difficult and stressful time we needed to join together to help the most vulnerable. We were pleased to do so. Thanks to FEBA for being proactive and enabling this.

ROLAND JOFFE
CEO, LIGHTMOTIVE LTD



MCR was pleased to help support the European Food Bank in the fight against the devastating impacts of COVID-19 across the world.

BILL PARKER
CEO, MCR

METRO is a long-time partner of food banks, in some country organizations looking back at more than 2 decades of partnership. We support food banks in 22 countries, as well as the work of the European umbrella organization FEBA, with the aim on the one hand to reduce food waste and on the other hand to support helping people in need quickly and unbureaucratically. In 2020, supporting food banks became more important than ever when the Corona pandemic brought many people to the brink of their livelihoods through no fault of their own.



VERONIKA POUNTCHEVA
GLOBAL DIRECTOR CORPORATE
RESPONSIBILITY, METRO AG





Following the outbreak of the COVID-19 pandemic across Europe, Middle East and North Africa (EMENA), Nestlé stepped up its support to FEBA members and other charities across the region to help them maintain operations and handle increasing demand. As part of the Nestlé Cares program, Nestlé partnered with the European Food Banks Federation to set up a Nestlé employee donation campaign. Through a dedicated platform, Nestlé employees across EMENA could directly support local FEBA members and other charities with a monetary donation and Nestlé committed to double each employee donation to increase its impact. Throughout the campaign, more than 1.000 Nestlé employees raised a total of €52.366,78 for FEBA members and other charities in 26 countries. Considering the donation matching by Nestlé, the final amount raised in the campaign exceeded €100.000,00.

Throughout 2020, the outbreak of COVID-19 brought not only grief and suffering, but also a new food emergency. Leveraging our strong partnerships with FEBA members already in place at national level, Nestlé donated more than 14 million portions of food and drink products to support the most vulnerable across Europe and beyond. We further strengthened our collaboration with FEBA at regional level by establishing a donation platform for Nestlé employees to support their local food banks. Every donation was matched by Nestlé and the campaign successfully raised more than 100,000 Euros. We will continue to join forces with FEBA and its members to scale up our fight against hunger, now and in the future.

BART VANDEWAETERE
VP CORPORATE COMMUNICATIONS & GOVERNMENT
RELATIONS, NESTLÉ EMENA

OUTTHINKER

The European Food Banks Federation's presence and knowledge of local conditions across an entire continent aligned with our desire to help get aid to a diverse group of people most impacted by the pandemic. We are proud to support their important work and mission that makes a difference every day.

KAIHAN KRIPPENDORFF
CEO, OUTTHINKER

Across Europe and in the communities where we live and work, the economic impact of COVID-19 has been devastating. We recognize the critical work that front-line organizations like the European Food Banks Federation are doing to fight hunger and serve the people who need it most during these uncertain times.

PROLOGIS

EDWARD S. NEKRITZ
CHIEF LEGAL OFFICER AND
ESG HEAD, PROLOGIS



It is in challenging times like these that illuminate just how indispensable Food Banks are to communities across Europe, and the world. At RSA Luxembourg, we are proud to have launched a charitable initiative with our employees in the approach to Christmas in order to support the hunger fighting work of the European Food Banks Federation. We really hope that this support will help to expand critical response efforts to address the impact of COVID-19 and bring assistance to those in distress during this pandemic.

CATHERINE DÉOUX
MARKETING & COMMUNICATIONS
MANAGER EUROPE, RSA LUXEMBOURG S.A.



In 2019, we decided to strengthen our support to Food Banks by entering into a partnership with FEBA, in order to act against food waste and contribute to the fight against food insecurity by developing donations on all of our sites. From the start of the COVID-19 crisis, Savencia took action: solidarity operations were initiated in our subsidiaries in Europe and made it possible to deliver 88 tons of products to Food Banks during the 1st lockdown. Our commitment in connection with our mission "To undertake to feed humans well", takes on more than ever its meaning in this partnership and testifies to our desire to act for a sustainable and united world.

ISABELLE OLLIVIER
CSR COORDINATION/REPORTING MANAGER,
SAVENCIA



PENNY Market, the discount chain part of REWE Group, remained active during the COVID-19 pandemic. While ensuring safe shopping for their customers and employees, they decided to increase their support to European Food Banks, especially in Czech Republic, Hungary, Italy and Romania.



MICHAEL BRITZ
MANAGING DIRECTOR,
PENNY INTERNATIONAL

On a trustfully base we have been working together with FEBA since 2020. We are united by the aspiration to help people who need our support quickly and unbureaucratically. Therefore, we are looking forward to further cooperation with FEBA and hope that this will result in a long-term and gainful partnership to save more good food from becoming waste and help as many people in need as possible.





Texas Instruments, once again, stood beside FEBA, renewing its support to Food Banks in Europe in order to face the challenges arisen from this new emergency. The grant awarded by Texas Instruments was instrumental to support FEBA members in 3 countries: Germany, Italy and Spain.

The support received allowed to sustain FEBA's members in their ordinary activities, securing them and making possible a new and more efficient way of managing the activity with a widespread approach. That has not only permitted to implement logistics and to save funds and resources but has also allowed greater flexibility in partnership relations with donors. Moreover, part of the grant was devoted to FEBA for developing a specific plan to support FEBA membership, share information and best practices, and leverage food and fund raisings during COVID-19.

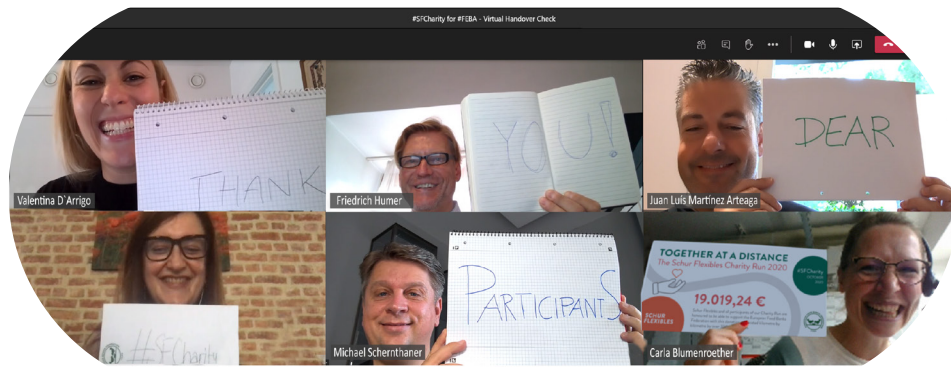
We have been cooperating with FEBA for years. In challenging times like these it's even more important to support the ones who are in need the most. This is why we are very happy to help FEBA in the wonderful work they're doing.

ANDREAS SCHWAIGER
MANAGING DIRECTOR, TEXAS
INSTRUMENTS GERMANY



In 2020 Fundación Telefónica collaborated with FEBA to fight against the serious crisis caused by Covid-19 and support its members to respond urgent needs. Fundación Telefónica launched a global New Year's Challenge to support FEBA members, a natural way to make the difference on the ground and give back to society.

CARLOS IGNACIO PALACIOS GARCÍA
GLOBAL MANAGER, TELEFÓNICA
VOLUNTEERING PROGRAM



Schur Flexibles, one of the leading European suppliers of flexible packaging, decided to collaborate for the first time with FEBA organizing a Charity Run in order to fundraise for European Food Banks. Nearly 350 participants covered a total of 9.509.62 km jogging, walking, horseback riding or cycling. During the Charity Run, which took place from October 10th to 18th, the participants, from Austria to New Zealand (Schur Flexibles employees and some close partners) covered an average of 30 kilometres per person, rising to the challenge on an incredible wave of motivation.



In FEBA we have found a partner that shares our values of social commitment, sustainability and prevention of food waste. Protecting food from becoming waste is at the core of our business and we are honored to be able to support FEBA in their daily fight against food waste and in their engagement to ensure that basic needs are met in Europe.

FIENE BERGER
MANAGER CORPORATE
RESPONSIBILITY, SCHUR FLEXIBLES





Our partnership with FEBA is more important than ever. COVID-19, and the resulting surge of food insecurity, continues to be felt across the globe. Food banks met this challenge head-on in 2020 – we are proud to stand alongside FEBA to support this global effort to address the hunger pandemic.

LISA MOON
PRESIDENT & CEO, THE GLOBAL
FOODBANKING NETWORK



We're happy to contribute to the great work the European Food Banks Federation does for people who need it most. This collaboration has a significant positive impact and makes all the difference. We like to say we're making meat to please you – and being able to provide support to this great cause pleases us too.

HUGO VERKUIL
CEO, THE VEGETARIAN BUTCHER



We wanted to find a pan-European organization which was helping alleviate the suffering for people on the frontline of the pandemic. The European Food Banks Federation was the perfect solution. We are delighted that we were able to contribute and support its excellent work.

STUART CRAINER
CO-FOUNDER, THINKERS50





**TOKIOMARINE
HCC**

Our societies may normalise waste but, to end world hunger and food inequality, we need change. In 2020, and as a response to the Covid-19 pandemic, Tokio Marine HCC decided to purchase meals for several organisations to support the vulnerable in our society at this time and start a collaboration with the European Food Banks Federation. A partnership that means an incredible experience for us all and has allowed us to engage and collaborate in a meaningful project. At Tokio Marine HCC, we believe that collaboration is necessary to generate a better impact for a better world.

Transoft Solutions, a Canadian transportation engineering software company, considers collaboration and social responsibility to be of paramount importance. This is reflected in the company's vision statement in which we commit ourselves to do our part to make the global community a better place to live in. Our employees propagate this vision by regularly organizing fundraisers for the local communities where our branch offices are located.

As a global business, we see the devastating impact of the pandemic on local communities worldwide. Each day we see shops, restaurants and bars going out of business, greatly affecting the owners, but more so the employees that may no longer have an independent means of providing for themselves and for their family. It's therefore only logical that by the time when the annual fundraiser was brought up for discussion, our Senior Product Manager Michael Frost struck out to think bigger and got all of our corporate offices involved in sustained giving. As a result, the European branch of Transoft Solutions, based in Rotterdam The Netherlands, was asked to select their charity. Because our European team consists of employees with a variety of nationalities, including Belgians, Brits, Germans, Dutch, Hungarian, Italian, Greek, Austrian and Russian, we have selected FEBA as the organization that best aligns to our European identity, but who is also able to help local communities to provide vital support to people who are struggling to afford essentials.

YORICK KEEVEN
DIRECTOR, NETHERLANDS OPERATIONS, TRANSOFT SOLUTIONS (EUROPE) B.V.



Very Media

The pandemic has highlighted more than ever the need to think of others. We have clients across Europe and felt donating to the European Food Bank on their behalf as a Christmas gift would provide help where they live and also highlight the great work the charity is doing. We are proud to have supported them and delighted to have made a positive contribution during an incredibly difficult time.



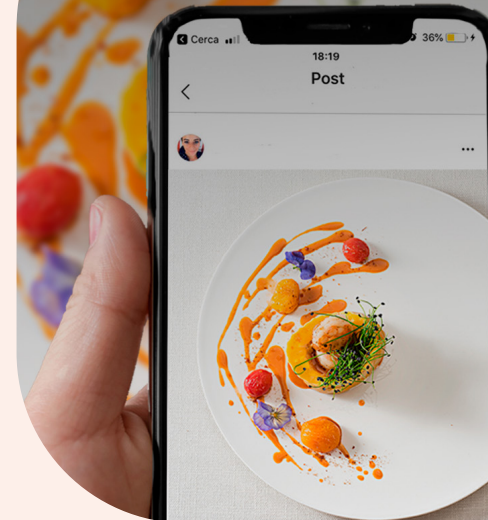
VERITY BLAKE
MANAGING
DIRECTOR, VERY
MEDIA

Whirlpool
SENSING WHAT MATTERS

Whirlpool launched #TheFeedingPost to help European Food Banks and people in need in collaboration with the European Food Banks Federation and its members in Italy and France.

For every post shared on Instagram that used the hashtag #TheFeedingPost and tagged @whirlpool_italia and @whirlpoolfrance, Whirlpool donated the cash equivalent of one meal to the Fondazione Banco Alimentare Onlus or the Fédération Française des Banques Alimentaires.

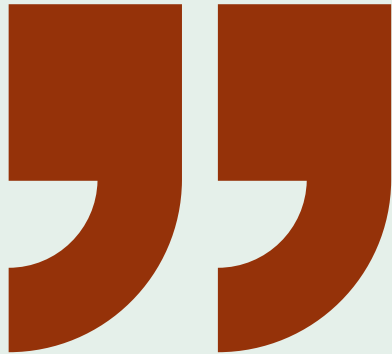
**HAVE YOU EVER OFFERED
A MEAL WITH A POST?**



Whirlpool is exceptionally proud to have supported the European Food Banks Federation's efforts in Italy and France in 2020 by donating food parcels to those in need through #TheFeedingPost campaign. Due to the Covid-19 pandemic, many people have been struggling to make ends meet and afford food. Through #TheFeedingPost campaign, we wanted to help address this need in the best way possible, while also leveraging the recent trend of people's increased at-home cooking. The European Food Bank Federation (FEBA) has been a trusted partner of Whirlpool since 2017 and therefore was a logical choice for us to proceed, as we know their work has a big impact on our local communities.

FEDERICA BATTAGLIO
EMEA BRAND MANAGER, WHIRLPOOL

zartis



In 2020, we wanted to give something back to the communities that we operate in, and FEBA, with their network of food banks across Europe, allowed us to do this. From strengthening and developing food banks, to raising awareness on poverty and malnutrition, the work that they do across Europe is outstanding.

PADRAIG COFFEY
CEO, ZARTIS



Zscaler strongly believes that it is our duty to giving back to our local communities and with the devastation COVID-19 had, and continues to have, on food security, we wanted to partner with an organization that brings a sense of normalcy and safety to millions of people in Europe. Fighting food insecurity has always been near and dear to Zscaler and we identify with FEBA's mission to provide foodbanks where they are needed most. We are proud to partner with an organization who has been organising these vital services for over 30 years.

ALLISON DOUGHTY
GLOBAL BENEFITS MANAGER, ZSCALER



Other supporters

- | | |
|----------------------------------|---------------------------------|
| → Advanz Pharma | → Immunity Festival |
| → American Airlines | → Kallidus Group |
| → Amplitude | → Kronos |
| → AppMind.com | → Latham cares |
| → Apption Labs Inc. | → LogDNA |
| → Ben Kelway Studio Ltd | → Logility Inc. |
| → Blue Yonder | → NetMotion Software |
| → BNY Mellon | → OIL ALBERA |
| → Bright Funds Foundation Fund | → Orthofix |
| → Contestsquare | → Otsuka Pharmaceuticals Europe |
| → Corinium Global Intelligence | → Penthera Partners |
| → Delta Airlines | → REALTIME Board |
| → Ergotron | → Rexnord |
| → Esposito Research and Strategy | → Schweitzer Engineering Lab. |
| → Eurostep | → S&P Global |
| → F5 | → Symphony |
| → FairCom Europe S.r.L | → This Place Limited |
| → Firemon | → TJX Europe |
| → Google | → Van Riessen Familierecht |
| → Intercontinental Exchange | → Viva Displays Ltd |
| → Jorsek Inc. | → Xerox |
| → Harvard Business Publishing | |
| → Incentive Awards | |





WHAT'S NEXT?

01 A MEASURABLE IMPACT

Never like in 2020 it was crucial to target, measure, act. In 2021 FEBA will start the second year of the project on “Quantifying the Impact of European Food Banks. From Farm to Fork”.

FEBA will continue to work on this encouraging the members to take part in the online Observatory on Food Donation as well as automizing, where possible, the use of the Observatory in order to minimize the effort requested to members.

02 UNPRECEDENTED OPPORTUNITIES AND A NEW PROGRAMMING PERIOD 2021-2027

In 2021 the UN convenes a Food Systems Summit as part of the Decade of Action to achieve the Sustainable Developments Goals. Moreover, 2021 is the International Year of Fruits and Vegetables (IYFV), as declared by the UN General Assembly in Resolution A/RES/74/244. FEBA will contribute to the ongoing debate and commit to be part of the choices that will follow.

The new programming period will start on 1 January 2021 with new opportunities in terms of policies, funds and European projects. Through the EU Working Group FEBA will keep supporting the members with the aim of building a common position and conveying in one voice our contribution to the policy-making process.

03 PARTNERING FOR GROWTH

FEBA will work to improve the reputation and visibility of FEBA and its members and to increase food and fund donations. Identifying needs, strengthening partnerships, establishing new collaborations, and developing specific activities such as digital fundraising campaigns and corporate volunteering, will contribute to the reinforcement of the results of the whole network.



GOVERNANCE AND STRUCTURE

BOARD OF DIRECTORS

The Board of Directors elects the President, the Vice-President, Treasurer and Secretary of the Board. It also nominates the Secretary General who leads the organization and manages the team.



JACQUES VANDENSCHRIK
PRESIDENT / BELGIUM



JACQUES BAILET
VICE-PRESIDENT / FRANCE



PEDRO CASTAÑOS RUIZ
SECRETARY / SPAIN



TOM HILLEMANS
TREASURER / NETHERLANDS



JOCHEN BRÜHL
/ GERMANY



BALAZS CSEH
/ HUNGARY



MALGORZATA LEŁONKIEWICZ
/ POLAND



MARCO LUCCHINI
/ ITALY



LISA MOON
/ THE GLOBAL FOODBANKING
NETWORK



KAREN-INGER THORSEN
/ DENMARK





GENERAL ASSEMBLY

The General Assembly is composed of delegates from FEBA Full Members. It approves the activity report, the financial accounts and the budget, decides the annual membership fees, and establishes internal rules and regulations. The General Assembly elects the Board of Directors.

FEBA SECRETARIAT

Since the creation of the organization, FEBA staff has mainly consisted of volunteers. In 2018 with an effort towards professionalization, key positions in FEBA were reassigned or created and now the majority of the team is composed of full-time employees. The staff still relies on the valuable contribution of regular volunteers, who held executive or managerial positions in their professional career. The staff is also complemented by trainees who contribute to the daily activities of the organization.



ANGELA FRIGO
SECRETARY GENERAL



CHARLOTTE DANEAU
COMMUNICATION MANAGER



VALENTINA D'ARRIGO
PARTNERSHIPS AND CAPACITY
BUILDING MANAGER



ANNA OGGIONI
ASSISTANT TO THE SECRETARY
GENERAL



SOPHIE KAMRAD
EU POLICY TRAINEE



SILVY ROCHIER
NETWORK DEVELOPMENT



FINANCIALS

STATEMENT OF INCOME AND EXPENDITURE	2020/€	2019/€
Income		
Membership fees	85.477	83.724
Donations from Individuals	25.085	3.719
Donations from Corporates and Foundations	2.758.460	329.199
EU Subsidies	237.171	250.462
Other revenues	1.810	2.039
Total Income	3.108.003	669.143
Expenditure		
Network support activities	2.548.767	142.458
General & Administrative	550.293	510.193
Fund development	0	0
Total expenses	3.099.060	652.678
Income - Expenditure	8.943	16.465

STATEMENT OF FINANCIAL POSITION	2020/€	2019/€
Assets		
Fixed assets	11.357	10.333
Accrued income	173.909	112.824
Prepaid expenses	3.466	4.135
Cash and cash equivalents	2.160.876	612.489
Total assets	2.349.608	739.781
Net assets		
Reserves	43.904	27.438
Retained Income	0	0
Continuity reserve	300.000	300.000
Results for the year	8.943	16.465
Total net assets	352.847	349.904
Liabilities		
Provisions	0	0
Accounts payable	123.576	83.076
Income recieved in advance	1.873.185	312.801
Total liabilities	1.996.761	395.877
Total net assets and liabilities	2.349.608	739.781

OUR MEMBERSHIP

FULL MEMBERS



Austria / **Wiener Tafel**



Belgium / **Fédération Belge des Banques Alimentaires / Belgische Federatie van Voedselbanken**



Bulgaria / **Bulgarian Food Bank**



Czech Republic / **Česká Federace Potravinových Bank**



Denmark / **FødevareBanken**



Estonia / **Toidupank**



France / **Fédération Française des Banques Alimentaires**



DEUTSCHLAND

Germany / **Tafel Deutschland e.V.**





Greece / **Food Bank Greece**



Hungary / **Magyar Élelmiszerbank Egyesület**



Ireland / **FoodCloud**



Italy / **Fondazione Banco Alimentare ONLUS**



Lithuania / **Maisto Bankas**



Luxembourg / **Banque Alimentaire Luxembourg a.s.b.l**



Netherlands / **Voedselbanken Nederland**



Norway / **Matsentralen Norge**



Poland / **Federacja Polskich Banków Żywności**



Federação Portuguesa dos Bancos Alimentares contra a fome

Portugal / **Federação Portuguesa dos Bancos Alimentares**



Serbia / **Banka Hrane Beograd**



Slovakia / **Potravinová Banka Slovenska**



Spain / **Federación Española de Bancos de Alimentos**



Switzerland / **Partage**



Ukraine / **KCCF Food Bank**



United Kingdom / **FareShare**

ASSOCIATE MEMBERS



Albania / **Food Bank Albania**



Malta / **Malta Food Bank Foundation**



North Macedonia / **Banka Za Hrana Makedonija**



Romania / **Banca pentru Alimente București**



Slovenia / **SIBAHE – Slovenian Food Bank**





European Food Banks Federation asbl - FEBA

Chaussée de Louvain 775
Brussels 1140, Belgium

+32 2 538 94 50

info@eurofoodbank.org



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[eurofoodbanks](https://www.linkedin.com/company/eurofoodbanks)



[European Food Banks Federation](https://www.youtube.com/EuroFoodBanks)



[eurofoodbanks](https://www.instagram.com/eurofoodbanks)



[eurofoodbank.org](https://www.eurofoodbank.org)